

03 January 2019

Uralla Town Water Supply – Bottled Water Alert

Information regarding the bottled water alert on the Uralla Town Water Supply

Bottled water should be used for drinking, food preparation, making ice, cleaning teeth, and gargling.

Uralla town water is still safe to use for hand washing, showering, bathing, and dish washing, and washing clothes. It is also safe to give to pets and stock.

Boiling water will not make it safe to drink.

From Monday, 6th of January 2020 free bottled water can be collected from
Foodworks Uralla and Invergowrie Store.

Arsenic has been detected in the Uralla drinking water supply above Australian Drinking Water Guideline value of 0.01 milligrams per litre. The reason for this is still being investigated by Council with the most likely cause being the dwindling water level in Kentucky Dam resulting in higher than usual concentrations of arsenic going through the treatment plant. Uralla Shire Council are also investigating other sources of arsenic within the dam's catchment.

The opening hours for water collection at Foodworks Uralla will be 8am-4pm on weekdays and 8am-midday on Saturday. Residents will be able to collect enough water to last them for the week with 10 litre bottles being distributed. 600ml bottles will be available for the elderly and those with additional support needs.

We encourage all residents to check on their neighbours, especially the elderly and those with additional support needs, to ensure they have access to adequate bottled water supply for drinking and food preparation purposes.

This advice should be followed until further notice.

Updates are provided on the Uralla Shire Council Facebook page and website and for further information please don't hesitate to contact Council on 6778 6300.