

## **Can I drink water straight from my tap now if I'm connected to the town water supply?**

Yes, the "Do Not Drink" alert on the Uralla town water supply has been lifted as of 27 April 2020.

## **How do I know this water is safe to drink and how was this decision made?**

We have worked closely with officers from NSW Health and the Department of Planning Industry and Environment - Water to lift the alert. The final decision was made based on consistent treatment plant performance and consistently compliant water quality results within the town's storage and reticulation network over the last two weeks.

The results confirmed the effectiveness of the treatment and upgrades to the Uralla Water Treatment Plant to produce safe water compliant with the Australian Drinking Water Guideline values.

## **Can I see the test results from the last few weeks indicating this?**

Yes, test results are [on our website here](#) as well as updates regarding work at the Water Treatment Plant.

## **When will the bottled water distribution station close?**

You will no longer be able to collect bottled water from behind Foodworks Uralla and Invergowrie store from the end of day. Monday 27 April 2020.

## **I still have some of the 10L containers to recycle, can I put them in my normal recycling bin?**

Yes, you can put them in your yellow lid recycling bin for collection.

## **Will this happen again in the future?**

We sincerely hope that the extensive upgrades undertaken at the Uralla Water Treatment Plant and use of the Granulated Activated Carbon (GAC) will maintain levels of contaminants below the Australian Drinking Water Guidelines.

## **I run a business, can I use the tap water again for commercial purposes?**

Yes, the "Do Not Drink" alert has been lifted meaning that the town water supply is safe to consume.

## **How have we ensured elderly and those with additional support needs know about the alert being lifted?**

We have utilised various mediums including radio, television, our website and digital media sources to help spread the word. A letterbox drop throughout the Shire will also be carried out to ensure we let everyone know that the alert has been lifted.

If you know of or have any concerns for friends, family or neighbours who you think may not hear the news please don't hesitate to contact Council on 6778 6300 so we can ensure they know they don't have to wait for a delivery of bottled water.

## **Will this change the current water restrictions?**

Water restrictions will remain at Level 5 until both filters have been upgraded and commissioned.